

TRANSMITTAL LETTER
(General - Patent Pending)

Docket No.
112740-072

In Re Application No. Reinhard Knitl

Application No.	Filing Date	Examiner	Customer No.	Group Art Unit	Confirmation No.
09/254,101	March 1, 1999	Allan Hoosain	29177	2645	6476

Title: **PROCESS FOR INCLUDING FUNCTIONS OF AN AUTOMATIC CALL DISTRIBUTION SYSTEM IN AN INTERACTIVE VOICE RESPONSE SYSTEM**

COMMISSIONER FOR PATENTS:

Transmitted herewith is:

Transmittal Letter in duplicate; Transmittal of Payment of Issue Fee in duplicate; Part B Fees transmittal in duplicate; Transmittal of Formal Drawings in duplicate; Figures 1-3 on 2 sheets; check in the amount of \$1406.00; and return receipt postcard

in the above identified application.

- ☐ No additional fee is required.
- ☒ A check in the amount of **\$1,406.00** is attached.
- ☒ The Director is hereby authorized to charge and credit Deposit Account No. **02-1818** as described below.
- ☐ Charge the amount of
- ☒ Credit any overpayment.
- ☒ Charge any additional fee required.
- ☐ Payment by credit card. Form PTO-2038 is attached.

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

Signature

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Dated: May 27, 2005

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to the "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on

May 27, 2005


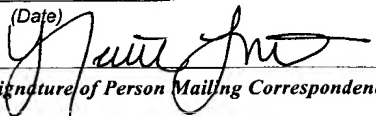
(Date)

Signature of Person Mailing Correspondence

Heather Foster

Typed or Printed Name of Person Mailing Correspondence

CC:

TRANSMITTAL OF FORMAL DRAWINGS					Docket No. 112740-072	
In Re Application Of: Reinhard Knitl						
Application No. 09/254,101	Filing Date March 1, 1999	Examiner Allan Hoosain	Customer No. 29177	Group Art Unit 2645	Confirmation No. 6476	
Invention: PROCESS FOR INCLUDING FUNCTIONS OF AN AUTOMATIC CALL DISTRIBUTION SYSTEM IN AN INTERACTIVE VOICE RESPONSE SYSTEM						
Address to: Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450						
Transmitted herewith are: 2 sheets of formal drawing(s) for this application. <input checked="" type="checkbox"/> Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c).						
 Signature Patricia Kane Schmidt (Reg. No. 46,446) Bell Boyd & Lloyd LLC P.O. Box 1135 Chicago, Illinois 60690-1135 312-807-4363			Dated: May 27, 2005			
			<div>I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on May 27, 2005 (Date)  Signature of Person Mailing Correspondence Heather Foster Typed or Printed Name of Person Mailing Correspondence</div>			